

The purpose of this course is to support advanced users of EBSR in understanding how to tackle a number of common issues that may be encountered during the registration process, and with supporting data such as the NaPTAN database. As a prerequisite, users will be familiar with the day-to-day use of EBSR in their organisations, and the maintenance of NaPTAN records.

Course Overview – EBSR for Advanced Users

Part 1: Training Event Preparation

Objective: To familiarize users with the content of the course.

Method: Ensure that all users have the most up-to-date version of the TransXChange Schema Guide (<http://www.transxchange.org.uk/schema/schemas.htm>). Discuss over the phone to confirm understanding and readiness to attend the course.

Part 2: Training Workshop 1: 'Introduction to TransXChange'

Objectives: To enable users to gain a working knowledge of the TransXChange data standard for the exchange of bus route and timetable information, for the purposes of investigating and rectifying common data issues.

Method: The training day will be delivered in three sessions:

1. Presentation: Introduction to TransXChange;
2. Presentation: Advanced TXC Publisher; and
3. Common TXC issues and their solutions– Q&A session.

Part 3: Training Workshop 2: 'Advanced NaPTAN Issues'

Objectives: To enable users to gain the knowledge needed to address common NaPTAN issues which can affect the performance of EBSR business processes.

Method: The training day will be delivered in three sessions:

1. NaPTAN status issues (DEL, PEN, SUS) and archiving;
2. Using ITO-World and NaPTAN viewer to support EBSR processes; and
3. EBSR and stop naming good practice.

Part 4: Follow-up Appraisal

Objectives: To confirm that users have the skills and knowledge of an advanced user, and to identify any users requiring further support.

Method: Liaise with users and use the EBSR Competency Matrix to confirm their skills and knowledge. Arrange further training and/or support for users if appropriate.

Resource Overview – EBSR for Advanced Users

Part 1: Training Event Preparation

Training Materials: TransXChange Schema Guide
(<http://www.transxchange.org.uk/schema/schemas.htm>).

Part 2: Training Workshop 1: 'Introduction to TransXChange'

Training Materials: *Introduction to TransXChange* and *Advanced TXC Publisher* presentations

People: Trainer + technical support + technical EBSR user if required

Facilities: Training Room, PC running TXC Publisher software, internet connection

Part 3: Training Workshop 2: 'Advanced NaPTAN Issues'

Training Materials: *Advanced NaPTAN Issues* presentation

People: Trainer + technical support + technical EBSR user if required

Facilities: Training Room, internet connection

Part 4: Follow-up Appraisal

Training Materials: *EBSR Training Event Evaluation Form*